

Martin-Gropius-Bau, Visitors Regulations

We welcome you to our exhibition hall and wish you a most pleasant stay. We would like to draw your attention to the Visitors Regulations applicable to the Martin-Gropius-Bau.

The Martin-Gropius-Bau is a museum for international temporary exhibitions which is operated by the “Berliner Festspiele”. However, it is the various organisers of the exhibitions staged in the exhibition hall who are responsible for the respective exhibitions. The name of the organiser is given in the exhibition advertising. You will also be given the name of the respective organiser upon enquiry.

Opening hours

The Martin-Gropius-Bau is generally open to visitors daily from 10am to 8pm with the exception of Tuesdays. Special opening hours may be applicable for public holidays and special occasions and will be announced in the building and in the press. The exact opening hours of each exhibition are given in the organisers’ advertising and on the notice board in the exhibition hall. Children under the age of 12 are only allowed to visit the museum when accompanied by an adult.

Admission prices

Admission prices are displayed on the notice board outside the ticket office. There are four types of admission rates:

- a. Standard
- b. Reduced – Reduced admission tickets are sold on production of the relevant proof of identity by:
 - School students, students, trainees, people engaged in voluntary service, people engaged in military or alternative civilian service
 - People receiving unemployment benefits 1
 - Pensioners
 - Disabled persons (more than 50% disability)
- c. Parties of more than 10 persons and parties of school students and students of more than 5 persons are eligible for special admission rates. Please ask at the ticket office.
- d. Free admission on production of proof of identity is given to:
 - Children and young persons up to age of 16
 - Representatives of the press
 - Persons receiving social benefits or unemployment benefits II
 - Persons accompanying a disabled person provided that such a companion is medically prescribed and noted on the disabled person’s disability pass
 - Persons making loans to the exhibition (or their authorised representatives)
 - Members of the International Council of Museums (ICOM pass)
 - Members of the International Association of Art (IAA pass)
 - Members of the Professional Association of Berlin Artists (BBK)

Cloakrooms

Coats, jackets, capes, backpacks and large bags, camera cases, sticks, umbrellas etc. must all be deposited in the cloakroom. Small bags may be taken into the exhibition provided they can be carried in the hand. For borderline cases the decision of the gallery staff is final. For safety reasons no clothing may be carried on the arm. No liability is accepted for valuables of all kinds including money, cheques, jewellery and cameras.

The cloakroom is free of charge. For the loss of cloakroom tickets a compensatory charge of €5 per ticket is made.

Parties of visitors may use the steel lockers for the deposit of their backpacks etc.

Visitors conduct in the exhibition hall

Visitors are not allowed:

- to touch the exhibits
- to bring animals or bulky objects into the exhibition
- to eat, drink or smoke neither in the exhibition nor in any other public space in the building
- to stand close to the exhibits with any kind of object that might cause damage to the exhibits
- to use mobile phones in the exhibition space of the Martin-Gropius-Bau.
- Teachers, group leaders and authorised adults are responsible for the appropriate behaviour of the children and young people in their charge. The visitor is liable for all damages caused by his or her behaviour. Persons who wilfully or inadvertently set off the alarm system will be held liable for reimbursement of the costs incurred.

Prams and buggies

Prams and buggies are only allowed in the exhibition if the accompanying adult can show that he or she is using the vehicle exclusively for the transport of small children. In the case of visitors who allow children to propel or even push the buggy by themselves, museum staff are authorised to point out the Regulations and ask the visitor to leave the exhibition should he or she continue to contravene them.

Museum staff shall use their personal discretion to decide on the size of the pram or buggy that may be brought into the exhibition. Bicycles of all kinds are prohibited in the exhibition.

Photography and Filming

Photography and filming in the exhibition rooms is prohibited at all times. To avoid any misunderstandings, we ask you to deposit your camera equipment in the cloakroom or to keep it in your small bag. Photography and filming for reporting in the press and media is only allowed by prior agreement with the respective exhibition organisers.

Enforcement

Visitors must comply with the directions of the supervisory staff. Failure to comply with the directions of the supervisory staff may result in termination of the visit and expulsion from the building. Through their representatives, the organisers and/or the managers of the temporary exhibition are authorised to exclude from further stay in the Martin-Gropius-Bau all such visitors who refuse to comply with the Visitors Regulations and/or who refuse to follow the directions of the supervisory staff or who distract or seek to distract other visitors to the exhibition through objectionable behaviour.

Complaints and suggestions

Please address any complaints or suggestions to the organiser/responsible body of the current exhibition. The supervisory staff and/or the ticket office staff will give you the name of the person you should contact.